

Warning signal	Camp Service	Campers before check-in	Campers after check-in	Meal Service	Suspension / Refund
Typhoon Signal No.1 / Amber or Red Rainstorm	Open	Check-in as scheduled	Stay inside, stop all outdoor activities	Open	No refund for suspension or cancellation of camp service
Typhoon Signal No.3 or above / Black Rainstorm	Close	Do not check-in, can suspend or cancel	Stop all the activities, please follow staff instruction and leave campsite within 2 hours when the warning signal is hoisted without failure	Close	<p>Campers before check-in:</p> <ol style="list-style-type: none"> <li>Can refund room fee, activities room fee and projector fee in full amount, but 50% of meal fee can be refunded, or</li> <li>Suspend camp period, overnight camp period can be suspended within 6 months, non-overnight camp can be suspended within 1 month.</li> </ol> <p>Camper after check-in:</p> <p>No refund for room fee, can only refund for activity room and projector fee that do not use up, but 50% of meal fee that does not use up can be refunded.</p>

Remarks :

- If Typhoon signal no.3 or Black Rainstorm Warning Signal is lowered before 12:00, camper who applied for overnight camp on that day and evening camp should check-in as scheduled. Campers who do not check-in are regarded as cancellation of camp. All payments are non-refundable and non-transferable.
- If Typhoon signal no.3 or Black Rainstorm Warning Signal is lowered before 07:00, camper who applied for day-camp should check-in as schedule. Campers who do not check-in are regarded as cancellation of camp. All payments are non-refundable and non-transferable.
- Camper should contact us for suspension arrangement within 1 week. New application of the suspended overnight camp and non-overnight camp should be placed within 2 weeks and 1 week from the original camp reservation respectively.
- Camper should apply for refund by written notice within 2 weeks; crossed cheque of refund will be sent by mail, please state in the notice with the name of cheque payable, address and name of recipient.
- Due to unpredictable nature of inclement weather, above-mentioned contingency measures are just general guidelines. Our staff will decide whether the campers should leave the campsite after taking into account the conditions at that circumstance.
- High Rock Centre reserves the right of final decision in the event of any dispute.